### Tropical Medicine Emergency Clinic

**2nd floor, Mortimer Market**

**Hospital of Tropical Diseases (HTD)**

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#### Contact details

**Opening hours:** 9am-4pm Mon-Fri  
**Telephone:** 020 3456 7891  
**Address:**  
Mortimer Market Building  
Capper Street, Tottenham Court Road  
London, WC1E 6JB  
[Google Map](#)  
**Tubes:**  
Warren St, Goodge St, Euston, Euston Square.  
**Website:** [www.thehtd.org](http://www.thehtd.org)

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#### Can I be seen in emergency clinic?

You can attend our walk-in clinic without an appointment or referral if:

1. You have returned from the tropics within the last 6 months
2. You have recently become unwell with conditions such as fever, diarrhoea or rash.

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#### Is another service more appropriate?

This service is not for people who:

1. Have not travelled to a tropical country within the last 6 months  
2. Under 16 years old- unwell children should be taken to the nearest emergency department  
3. Have been seen in the clinic before with the same medical problem  
4. Are worried about Tuberculosis (TB)- There is a TB walk in clinic at Whittington Hospital

If you are due to travel, please consider attending our travel clinic for advice: **Phone:** 020 3447 5999  
**Email:** uclh.htdtravelclinic@nhs.net

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#### Consultant clinic

If the doctor who sees you feels you need to be seen again, then they will book you in to another face to face appointment.

#### Admission

If you are unwell and the doctor feels you need admission to hospital, then this will be discussed in the appointment.

#### How long does it take to get results?

Routine bloods usually take 24-48 hours. These include blood tests to check your kidneys, liver and inflammation markers. Specialist tests which the doctor may request may take 2 weeks or more. Routine stool tests will take 48 hours.

#### Where do I provide urine/stool samples?

Whilst waiting for the doctor, you can provide urine or stool samples requested by the nurse and drop them off in ‘the sample room’. This can be found next to the toilets by following the purple arrows. If you can’t produce a sample, you can drop it off another day or post it to the address on this leaflet.

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#### What happens after seeing the doctor?

**Discharge**

You do not require any follow-up.

**Telephone clinic**

The telephone clinic is between 9am-11am. This comes from an unknown number so if an appointment is made for you **please** answer. This is a brief phone call to review your symptoms and give you results. You and your GP will receive a letter in the post with your results and a summary of the telephone consultation.

**What if I miss the call?**

If you do not answer after 2 attempts and you have not been advised to call us then you should **not** call back. Your results will be posted to your GP and you will receive a copy. If it is urgent, the doctor will continue to call you and may leave a voicemail asking you to call back. They will also write a letter to you and your GP.